Tackling misinformation in social media:

the example of topical steroid withdrawal (TSW)

Mikael Alsterholm, senior consultant, PhD

Department of Dermatology and Venereology, Institute of Clinical Sciences, Sahlgrenska Academy, University of Gothenburg, Gothenburg, Sweden

Disclosures of interest

Mikael Alsterholm has received speaker honoraria and/or been in advisory boards for AbbVie, Almirall, Eli-Lilly, Essity, Galderma, LEO Pharma, Pfizer, and Sanofi-Genzyme, and is/has been an investigator for AbbVie and Sanofi-Genzyme.

Misinformation & disinformation

- Misinformation: Information that is false, but not necessarily harmful or intended to be harmful.
- *Disinformation*: Disinformation is false and intended to (or inevitably does) cause harm.
- *Infodemics*: overproduction of data from multiple sources, causing a torrent of online information containing either false and misleading information or accurate content.

Jeng W et al. Strengthening scientific credibility against misinformation and disinformation: Where do we stand now? J Control Release. 2022 Dec;352:619-622. doi: 10.1016/j.jconrel.2022.10.035.

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Should I worry about...

- the safety and effect of vaccines?
- consuming gluten?
- health hazards of sunscreens?
- topical steroid withdrawal?



Why is the healthcare provider uncuncommitted or dismissive?

- Social media claims have been scientifically proven to be exaggerated or false.
- Social media claims are not supported by the collective experience of healthcare providers.
- There is **no evidence** to support social media claims **due to lack of research.**
- Healthcare providers are *required to base their recommendations on evidence*.



The example of topical steroid withdrawal (TSW)



- Major concerns regarding topical steroids and severe symptoms attributed to TSW
- Strong belief in abundant and impactful social media content
- Confusion and request for help

- Healthcare provider unfamiliar with the concept
- Few scientific publications to support TSW
- No recognised diagnostic criteria
- Confusion and intention to help



Topical steroid withdrawal (TSW)

- Adverse reaction to the withdrawal of topical steroids.
- Erythema.
- Burning or painful sensation from the skin.
- Symptoms also reported during topical steroid use.
- No recognised diagnostic criteria.
- Is there a distinct pathophysiological mechanism?



^{1.} Hajar T et al. A systematic review of topical corticosteroid withdrawal ("steroid addiction") in patients with atopic dermatitis and other dermatoses. J Am Acad Dermatol. 2015 Mar;72(3):541-549.e2. doi: 10.1016/j.jaad.2014.11.024.

^{2.} Hwang J, Lio PA. Topical corticosteroid withdrawal ('steroid addiction'): an update of a systematic review. J Dermatolog Treat. 2022 May;33(3):1293-1298. doi: 10.1080/09546634.2021.1882659.

Topical steroid withdrawal in social media

- Rapidly increasing amount of content with immense reach.
- Content based on personal accounts.
- TSW is not defined.
- Topical steroid abstinence is promoted.
- Misinformation about implausible underlying causes and alternative treatments for atopic dermatitis.
- Dermatologists are not providing content.
- 1. Finnegan P, Murphy M, O'Connor C. #corticophobia: a review on online misinformation related to topical steroids. Clin Exp Dermatol 2023; 48: 112-115. 2. Haddad F, Abou Shahla W, Saade D. Investigating Topical Steroid Withdrawal Videos on TikTok: Cross-Sectional Analysis of the Top 100 Videos. JMIR Form Res 2024; 8: e48389.
- 3. Nickles MA, Coale AT, Henderson WJA, Brown KE, Morrell DS, Nieman EL. Steroid phobia on social media platforms. Pediatr Dermatol 2023; 40: 479-482.
- 4. Orr N, Rogers M, Stein A, Thompson Coon J, Stein K. Reviewing the Evidence Base for Topical Steroid Withdrawal Syndrome in the Research Literature and Social Media Platforms: An Evidence Gap Map. J Med Internet Res 2024; 26: e57687.
- 5. Taieb A. Topical Steroid Withdrawal: The Challenging Transition from Patient Self-Diagnosis on Social Media to Medical Science and Care. Acta Derm Venereol 2025; 105: adv43455.1.
- 6. Bowe S, Masterson S, Murray G, Haugh I. Topical steroid withdrawal through the lens of social media. Clin Exp Dermatol 2022; 10.1111/ced.15194.



Topical Steroid Withdrawal in Atopic Dermatitis: Patient-reported Characterization from a Swedish Social Media Questionnaire

Alsterholm M, Af Klinteberg M, Vrang S, Sigurdardottir G, Sandström Falk M, Shayesteh A.

Acta Derm Venereol. 2025 Jan 3;105:adv40187. doi: 10.2340/actadv.v105.40187.

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Aim

 To investigate the patients own characterization of TSW and their experience of the manifestations

Method

- 47-item digital questionnaire (SurveyMonkey®) posted in a TSW-themed Swedish Facebook group
- 4 weeks, spring 2023
- ≥ 18 years, reporting AD and TSW
- Anonymous participation
- Link to the questionnaire free to share



Results

95% (*n*=78) female 74% (*n*=61) 18-39 years 84% (*n*=69) self-diagnosed

n = 82

Results

95% (*n*=78) female 74% (*n*=61) 8-39 years 84% (n=69) self-diagnosed



Text analysis of patients' definitions of TSW

Most common topics		Example of answers
Dependency	63%	'The skin is addicted to corticosteroids'
Skin symptoms	23%	'Red, itchy skin'
Reactions	20%	'Reaction to cortisone treatment'

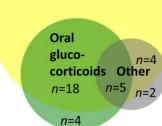
Most common signs

Erythema	98%
Peeling skin	92%
Dryness	92%
Oozing	88%
Crusting	52%

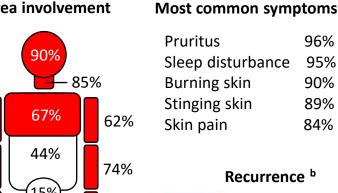
Trigger factors a

Topical glucocorticoids

n = 49



Area involvement

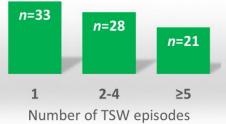


68%

49%

50%

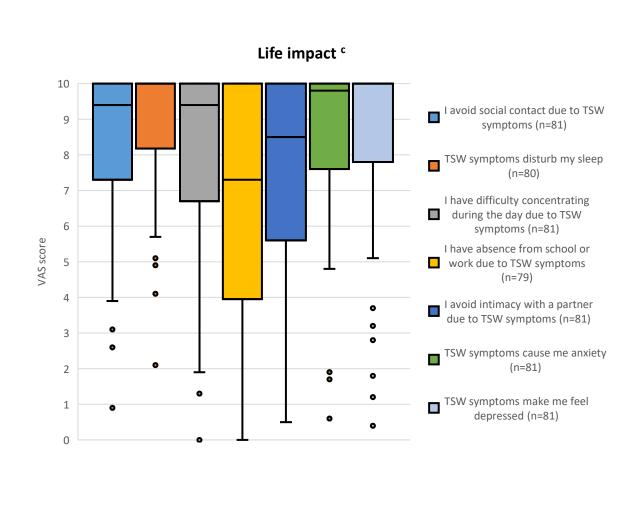
24%



Results

95% (*n*=78) female 74% (*n*=61) 8-39 years 84% (*n*=69) self-diagnosed

n = 82



To manage TSW uncertainty, healthcare providers can

- Acknowledge and validate the concerns and the symptoms attributed to TSW
- *Explain the current evidence-base* of proposed explanations for symptoms
- Perform research to obtain more knowledge
- Be present on social media to provide relevant medical information based on evidence



To manage TSW uncertainty, healthcare providers cannot

- Validate explanations that lack scientific support.
- Recommend actions that lack scientific support or support in proven experience.



Key points

- The TSW social media infodemic causes apprehension and diminishes trust in healthcare providers.
- TSW social media information is currently of poor quality.
- **Research** can **improve** the quality of **information**.
- Healthcare providers need to address TSW concerns, with evidence, where they can be heard.

Co-workers











Maja af Klinteberg, Department of Public Health and Clinical Medicine, Dermatology and Venereology, Umeå University, Umeå, Sweden Sophie Vrang, Patient organisation Atopikerna, the Swedish Asthma and Allergy Association, Stockholm, Sweden Gunnthorunn Sigurdardottir, Department of Dermatology and Venereology in Östergötland, and Department of Biomedical and Clinical Sciences, Linköping University, Linköping, Sweden

MariHelen Sandström Falk, Vasakliniken Dermatology Clinic, Gothenburg, Sweden
Alexander Shayesteh, Department of Public Health and Clinical Medicine, Dermatology and Venereology, Umeå University, Umeå, Sweden

Professor Carl-Fredrik Wahlgren, Karolinska Insitutet, Stockholm **Professor Elisabeth Nylander**, Umeå University, Umeå

Contact



mikael.alsterholm@gu.se